



Snap-on USA Payment Terms – Choko Authentic Apparel

Snap-on orders are paid on credit card. Credit card is charged at the time of shipping.

For any queries please contact: Zoey Yeganegi at accounting5@choko.com or call **1 800-383-4940 Ext 316**

Invoices are included in our shipments. If you receive product, but no invoice, please contact Zoey Yeganegi as soon as possible.

Shipping Policy USA

- Shipping extra
- Free Freight on invoice totals over \$750 or more to continental USA, excluding Puerto Rico, Hawaii and Alaska
- Bench Top Mats, Bar Stools, Ceramics are not included in Free Freight offer
- Please allow 3 weeks or less for delivery
- Items may differ slightly in colour & design due to availability and/or unforeseen manufacturing requirements
- Price subject to change without notice, including items affected by tariff changes
- *Add 10% for 2XL *Add 20% for 3XL *Add 30% for 4XL *unless otherwise indicated

All shipments are sent via courier using services provided by UPS from our distribution centre in North Tonawanda, New York. **Please provide your UPS shipping account number.** If you have a preferred courier, please let us know and we will do our best to accommodate your request.

Orders will be charged a variable rate for shipping based on the delivery address of the order. Ground shipping, which takes 2-5 days, is sent using UPS ground service. If you need items faster, please contact us for special arrangements.

Items cannot be shipped to a General Delivery Address, Post Office Box or to any address outside of USA. For International orders contact us at 905-642-1010 or sales@choko.com

Returns and Claims – Choko Authentic Apparel

Guarantee:

- We will repair or replace free of charge any article that proves defective in workmanship or material when subjected to fair treatment. This guarantee lasts for **three months from the date of sale**. The date of sale is the date we sold it to you. Proof of sale including invoice number will be required for any item returned.
- We retain the right to be the sole judge in the manner of goods returned because they are defective or because they appear not to have normal wear and service.
- We will pay UPS Ground freight for goods that prove defective or are a result of an error on the part of Choko.
- Any product returns are under the sole discretion of Choko Motorsports and may be subject to a 10% restocking fee.

Requirements for Returns

- Except for Guarantee Claims, no product will be accepted under any circumstances after 30 days from the date of invoice. Such item returns are under the sole discretion of Choko Motorsports.
- No returns will be accepted without a Choko Return Authorization Number.
***A Return Authorization # can be obtained by calling Choko Motorsports Customer Service.**
- All items returned must be clean and in its original packaging.
- Product must be returned via **GROUND** or product and freight charges will be denied.
- The **Return Authorization Number** must be **clearly marked on the outside of the package**.
- A copy of the original invoice must be sent with the product.
- Merchandise must be returned within 7 days of receiving our Return Authorization Number.
- All garments being returned for repair must be washed or dry-cleaned or the repair will not be done.
- All garments being returned for repair must have the necessary repair clearly identified.
- Custom orders are not returnable.
- Short shipments must be called in within 5 days of receiving the product.

***In our continued efforts to improve customer service, we will add to existing orders up to 24 hours after receipt.
Orders received after this timeframe will be treated as a new order and shipped accordingly.***

Returns USA: Choko Motorsports 908 Niagara Falls Blvd., Suite 105, North Tonawanda, New York 14120

Call: (905) 642-1010

Call Toll Free: 1-800-383-4940

Fax: (905) 642-1011

Fax Toll Free 1- 800-830-2460